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May 12, 2004

Docket No.: SBL0004US

MAIL STOP AMENDMENT
COMMISSIONER FOR PATENTS
P. O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

MAY 20 2004

Technology Center 2100

Re: Applicant(s): Mingte Chen; Anil K. Annadata; Kuang Huang
Assignee: Siebel Systems, Inc.
Title: User Interface For Multi-Channel Communication
Serial No.: 09/823,531
Examiner: Edward J. Bross
Docket No.: SBL0004US
Filed: March 31, 2001
Group Art Unit: 2126

Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) (in duplicate); and
- (3) Response To Non-Final Office Action (29 pages).

- ☒ No additional fee is required.
☐ The fee has been calculated as shown below:

CLAIMS AS AMENDED

	Claims Remaining After Amendment		Highest No. Previously Paid For		Present Extra		Rate		Additional Fee
Total Claims	96	Minus	96	=	0	x	\$ 18.00	\$	0.00
Independent Claims	13	Minus	13	=	0	x	\$ 86.00	\$	0.00
Total additional fee for this Amendment:								\$	<u>0.00</u>

- ☒ Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.
- ☐ Please charge our Deposit Account No. 502306 in the amount of \$ 0.00
- ☒ Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.

Total: \$ 0.00

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop Amendment, Commissioner For Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on May 12, 2004.

Attorney for Applicants

5/12/04
Date of Signature

Respectfully submitted,

D'Ann Naylor Rifai
Attorney for Applicants
Reg. No. 47,026



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated February 12, 2004, having a shortened statutory period expiring on May 12, 2004. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 4 of this paper.

No Amendments to the Drawings are presented in this paper.

Remarks begin on page 22 of this paper.